



# Dealing with Difficult People

Brought to you by: Queen's – QUFA Conflict Resolution Service

**Difficult situations and people can cause work to be stressful. This workshop will provide key tips to effectively neutralize those challenging interactions.**

November 21<sup>st</sup>, 2014      11:45 – 12:45  
Robert Sutherland Hall      Room 202

**Bring your lunch and a friend to this FREE one-hour seminar**

Intended for: QUFA members and Non-Member Academic Administrators

Coffee, Tea and Beverages will be provided

To register e-mail: [amanda.curran@queensu.ca](mailto:amanda.curran@queensu.ca)

Please inform us of any special needs the require accommodation